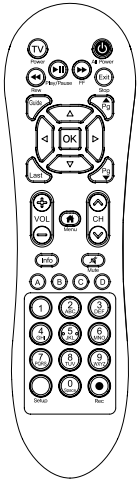
HD Digital Adapter
Easy Setup Guide

Installation • Operation • Troubleshooting



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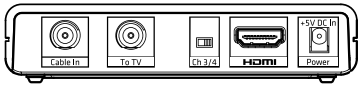
the power to simplify



Pace DC60Xu

What You Need To Know

To bring you better service now and in the future Mediacom is upgrading to an All Digital network – All Digital for every channel, on every TV set.

What You Need To Do

To continue receiving all the channels you get now, you will need to make sure that every TV in your home is equipped with one of our Digital Adapters or Digital Cable Boxes.

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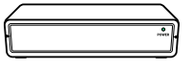
What's Included In This Installation Kit

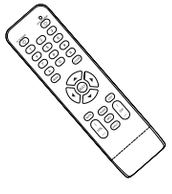


Digital Adapter
Each TV will need to be connected to a Digital Adapter or a Digital Cable Box, but not both.

HDMI Cable

Five-foot Coax Cable

Power Cord

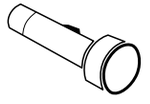


Remote Control
In order to operate the Digital Adapter, you must use the remote control included with this kit. Programming instructions for the remote control are included in this guide.

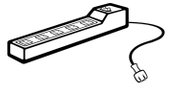
2 AA Batteries

Adhesive Fasteners
Use these if you want to stick the Digital Adapter to your TV.
Note: Please be careful. Mediacom is not responsible for any damage done to any surface you stick these to.

Items You May Also Need



Flashlight



Power Strip
You'll need a power strip if you already have two items plugged into the electrical outlet that you plan to use.

Extension Cord
You'll need an extension cord if you already have two items plugged into the electrical outlet closest to your TV.

Start Here

Please refer to the Welcome Letter that was delivered with this kit to identify:

1

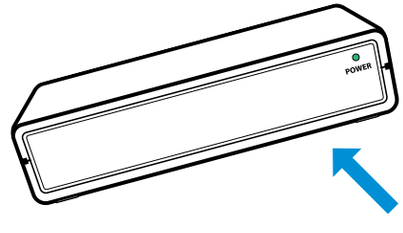
The account number associated with your Mediacom account.

2

Any specific instructions not included in this Setup Guide.

List the last four digits of the serial number of each Digital Adapter you will be activating.

Serial Number	Location In Your Home	Output Channel



Note: *The serial number can be found on the bottom of the Digital Adapter itself and is also printed on the outside of the Digital Adapter package.*

Connecting To A TV With An HDMI Cable

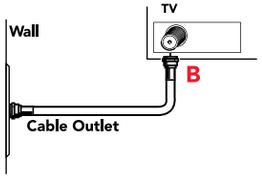
1
Connect the Digital Adapter to the Cable Outlet

A

Turn off your TV.

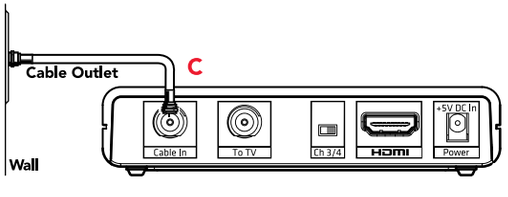
B

Locate the cable that currently runs from the cable wall outlet to the back of your TV. Leave one end of the cable connected to the wall, but disconnect the other end from the back of your TV.



C

Reconnect this end of the cable to the "Cable In" input on the back of the Digital Adapter.



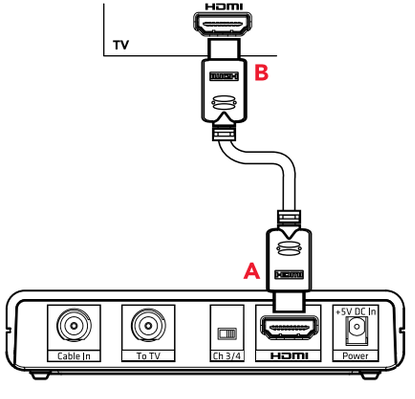
2
Connect the Digital Adapter to the TV

A

Find the HDMI cable included in this kit. Connect one end of the cable to the "HDMI" output on the back of the Digital Adapter.

B

Connect the other end to the "HDMI" input on the back of your TV.



Connecting To A TV With A Coax Cable

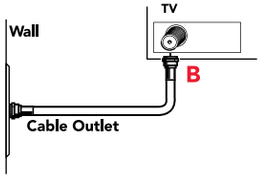
1
Connect the Digital Adapter to the Cable Outlet

A

Turn off your TV.

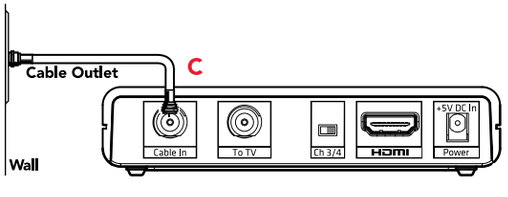
B

Locate the cable that currently runs from the cable wall outlet to the back of your TV. Leave one end of the cable connected to the wall, but disconnect the other end from the back of your TV.



C

Reconnect this end of the cable to the "Cable In" input on the back of the Digital Adapter.



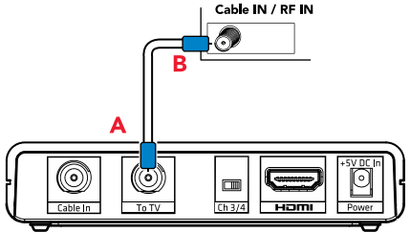
2
Connect the Digital Adapter to the TV

A

Find the 5-foot coax cable included in this kit. Connect one end of the cable to the "To TV" output on the back of the Digital Adapter.

B

Connect the other end to the "Cable IN/RF" input on the back of your TV.



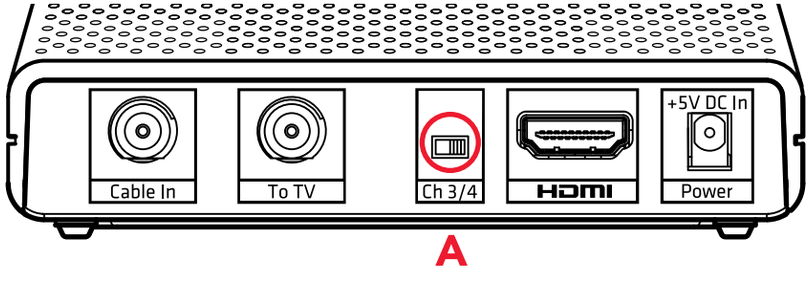
Power Up

A

If you are connecting the Digital Adapter to a television with HDMI, set your TV to choose "HDMI" as the input source.

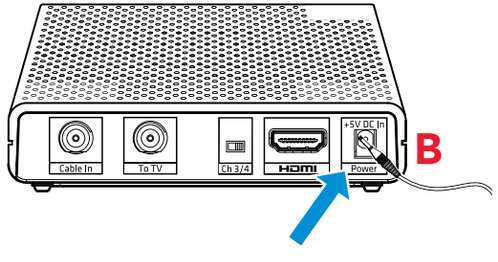
OR

Pick which output channel your TV will use (Ch 3 or Ch 4) and set the switch on the back of the Digital Adapter to the proper output channel you selected.



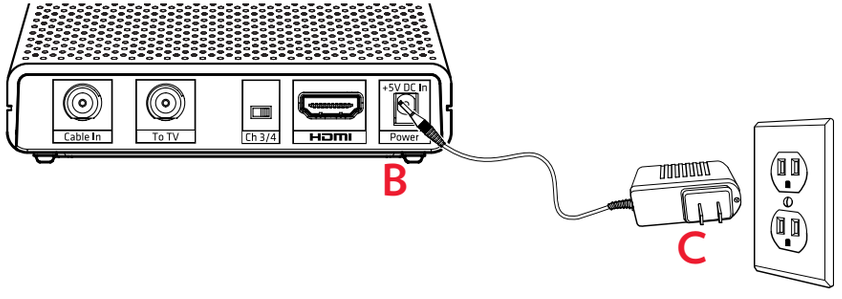
B

Find the power cord included in the kit. Plug the end of the power cord into the power input "+5V DC In" on the back of the Digital Adapter.



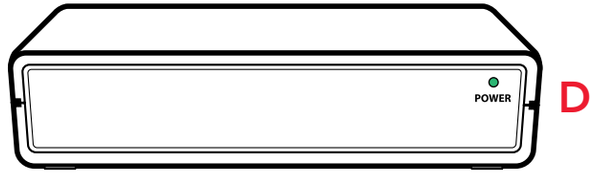
C

Plug the other end into a working electrical outlet or power strip. Make sure that the outlet is not controlled by a switch that turns it on and off.



D

Check the front of the Digital Adapter to see if the green light is on and blinking. If it is not on, check to make sure the power cord is plugged into the power input "+5V DC In" and that the other end is plugged into a working electrical outlet.



Note: *After activation, the power light will remain on and constantly lit.*

Please wait 20 minutes before calling to activate.
This will allow the Digital Adapter to connect to the network and retrieve the latest updates.

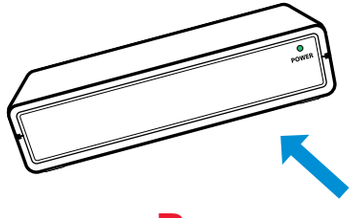
Connecting To The Cable Network And Activating Your Digital Adapter

Remember, you must wait 20 minutes before calling to activate. This will allow the Digital Adapter to connect to the cable network and retrieve the latest updates.

A

If you received more than one Digital Adapter, this would be a good time to get the others installed so you can activate them all with one call.

Note: *To complete your activation, you will need your account information and the serial number of each Digital Adapter you are activating. The serial number can be found on the bottom of the Digital Adapter itself and is also printed on the outside of the Digital Adapter package.*



B

Call Mediacom's automated activation line
877-537-5360
and follow the instructions.

C

Turn on your TV and tune it to the proper output channel (Ch 3 or Ch 4) or HDMI input.

Remote Control Setup Instructions

The RF remote control you received in your HD Digital Adapter kit must be set up before it will work with your television and Digital Adapter.

This is a two-step process.

First, you must set up the remote to control the Digital Adapter. Next, you set up the remote to control the television.

RF Remote Pairing Process

When multiple remotes work in a shared space, interference can result. To avoid this problem, the remote must be paired with the HD Digital Adapter.

Step 1

Turn on your TV using the buttons on the TV or the TV remote. Make sure power is connected to your HD Digital Adapter and it is plugged into the TV.

Note: *Your TV must always be set to the proper channel (Ch 3 or Ch 4) or HDMI input to match the output channel on the back of your HD Digital Adapter.*

Step 2

Install the batteries (included in your kit) in your new remote control.

Step 3

Make sure no other HD Digital Adapter remote is in the area. Make sure power is connected to your HD Digital Adapter. Turn on your TV using the buttons on the TV or the TV remote (not the Digital Adapter remote in this instance.).

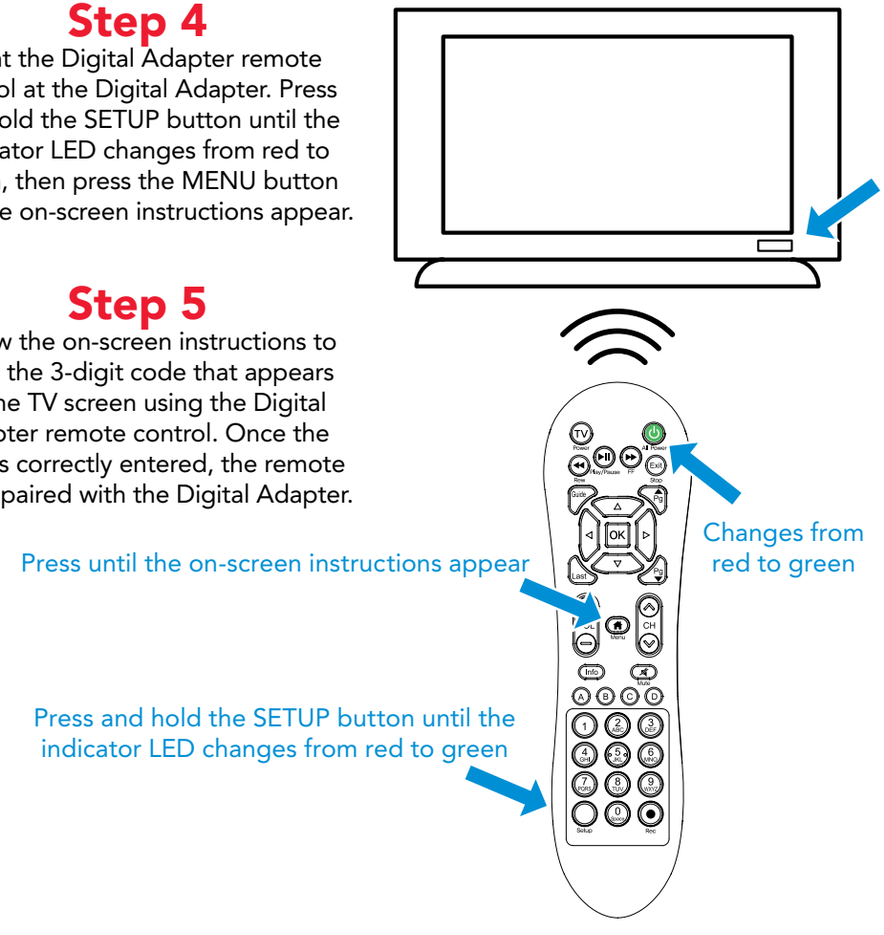
Note: *Please insure your remote can "see" the front of the Digital Adapter during the pairing process.*

Step 4

Point the Digital Adapter remote control at the Digital Adapter. Press and hold the SETUP button until the indicator LED changes from red to green, then press the MENU button until the on-screen instructions appear.

Step 5

Follow the on-screen instructions to enter the 3-digit code that appears on the TV screen using the Digital Adapter remote control. Once the code is correctly entered, the remote will be paired with the Digital Adapter.

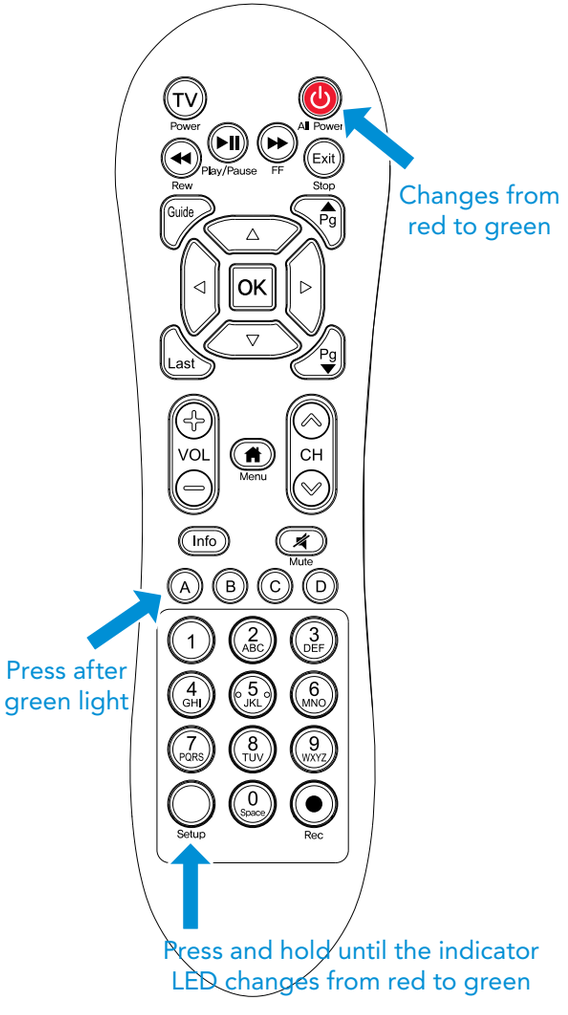

Changes from red to green
Press until the on-screen instructions appear
Press and hold the SETUP button until the indicator LED changes from red to green

Note: *If you still don't succeed, find the small instruction booklet that came with the remote. Use those instructions to pair your remote to the HD Digital Adapter.*

If you are still not successful, turn to page 23 in this booklet.

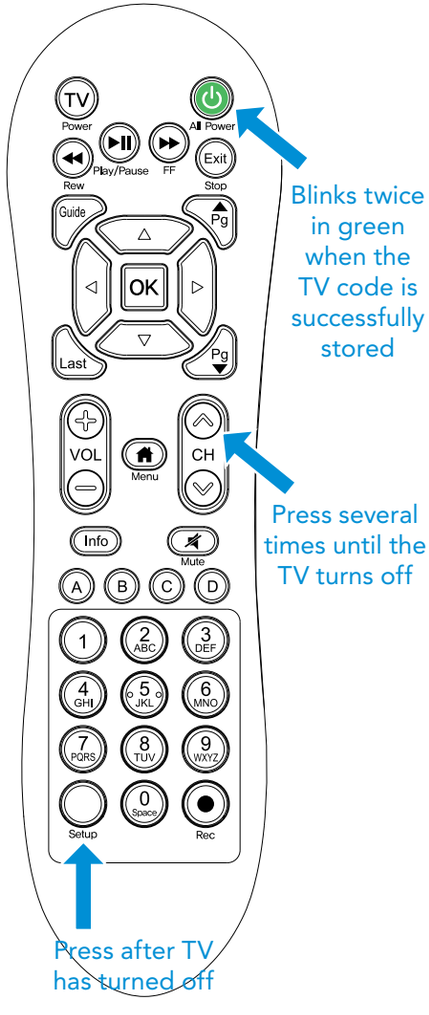
Step 6

Turn on your TV. On the remote control, press and hold the SETUP button until the indicator LED changes from red to green, then press the "A" button.



Step 7

Press the CH^ (channel up) button several times until the TV turns off. After the TV turns off, press the SETUP button. The indicator LED will blink twice in green when the TV code is successfully stored.


Blinks twice in green when the TV code is successfully stored
Press several times until the TV turns off
Press after TV has turned off

Step 8

Point the new remote control at the TV. Press the POWER button on the remote to turn on your TV. If the TV responds (turns on), then you have successfully programmed your remote. The setup of the remote is now complete. If you are not successful the first time, try again.

When the remote control is programmed to operate the TV, there are 5 keys that control the TV:

TV POWER, INPUT, VOLUME +, VOLUME -, MUTE

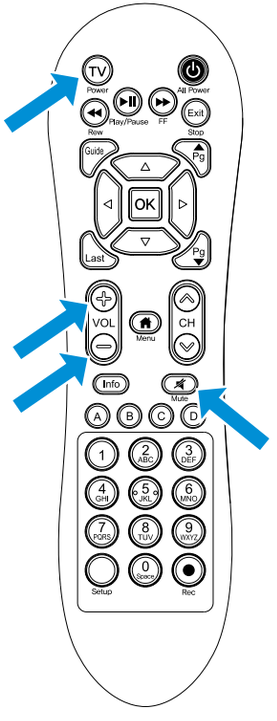
Two Remotes

If you were unable to program your remote, you will need to use two remotes to operate your TV: the Digital Adapter remote and the one that came with your TV.

Setting The Remote Volume

- *Use the remote control that came with your TV to adjust the volume to a comfortable level. This should be the last time you'll use this remote for volume control.*
- *Going forward use only your Digital Adapter remote to adjust volume up or down.*

***Note:** Don't use your TV remote to change channels. Your TV must always be set to the proper Input, HDMI, and Ch 3 or Ch 4 or you will see a snowy or blank screen.*

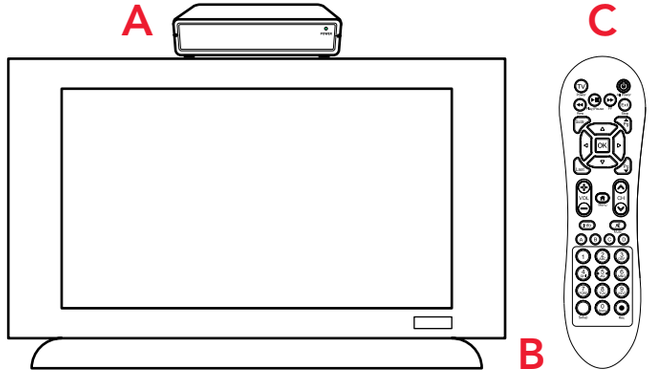


Keys to Success

- *Pay attention to the red and green LED Indicator after each step.*
- *Take your time when pressing the "CH^" button. If you hit "CH^" one too many times after your TV turns off, you'll need to start the process over.*
- *You must press the SETUP button within five seconds of the TV turning off to lock in the code.*
- *Be patient. You may have to press "Ch^" many times.*

Verify Your Mediacom Services

After completing the activation step, wait a few minutes for programming to appear.



A

Confirm that the Digital Adapter is connected to power and that the light on the front is solid (*not blinking*).

B

Make sure that the TV is on.

C

Using the remote control to operate your Digital Adapter, scroll through your channels and make sure they are all working.

Note: *If the light is blinking, or your channels are not showing up, turn to the troubleshooting section of this guide.*

Digital Adapter Operation Guide

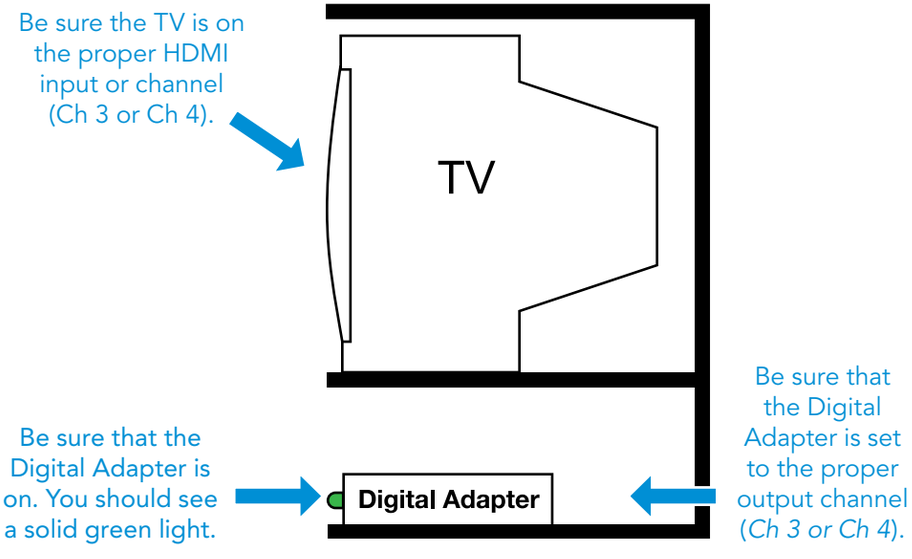
Quick Troubleshooting Checklist

1

Confirm TV is on the proper HDMI input or proper output channel (Ch 3 or Ch 4).

2

Digital Adapter light is on.


Be sure the TV is on the proper HDMI input or channel (Ch 3 or Ch 4).
TV
Be sure that the Digital Adapter is on. You should see a solid green light.
Digital Adapter
Be sure that the Digital Adapter is set to the proper output channel (Ch 3 or Ch 4).

Note: *Always use the remote that came with the Digital Adapter to change channels and for volume control.*

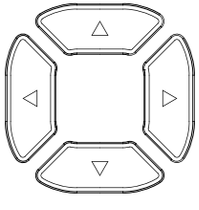
Remote Operation Guide

TV Power
When the remote has been programmed to the TV, TV POWER will turn the TV on and off.

All Power
Use POWER to turn the Digital Adapter on and off.
Note: The DTA Power Off feature may not be enabled.

Key Pad
Use the key pad (0-9) to directly select the channels.

Menu
Use MENU to display the menu screen.



Navigation
Use Navigation Keys to move the cursor UP, DOWN, LEFT and DOWN.

OK
Use OK to select the item the cursor is pointing to.

Remote Operation Guide

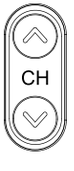
Mute
Press MUTE once to turn the sound on or off.

Last
Use LAST to recall the last channel.

Guide
Use GUIDE to display the Electronic Program Guide.
Note: This GUIDE feature may not be offered on your Digital Adapter.

Info
Use INFO to display information relating to current contents.

Vol Button
Use VOL+ and VOL- to raise and lower the volume.



Ch Button
Use CH+ and CH- to select the next higher and lower channels.

Troubleshooting Guide

If your Digital Adapter is not coming on:

- *Make sure that the power cord is securely connected to the back of the Digital Adapter.*
- *Make sure that the Digital Adapter power cord is plugged into a working power outlet.*

If there is no picture on the TV and the light on the Digital Adapter is blinking:

- *Check your cables and make sure that they are attached correctly.*
- *Unplug the Digital Adapter, plug it back in, then wait five minutes for it to reset.*
- *Call Mediacom's automated activation line again, 1-877-537-5360.*
  Refer to page 12.

If there is no picture on the TV and the light on the Digital Adapter is solid (not blinking):

- *Check that the TV is set to the proper HDMI input or tuned to the proper channel (Ch 3 or Ch 4).*
- *If you are also connected to a VCR, try turning the VCR off.*
- *Check that the Digital Adapter is connected directly to the cable provider outlet in your wall.*
- *Make sure that all cables are firmly connected.*
- *Check the input setting on your TV, making sure that it is set on ANT or CABLE.*

Troubleshooting Guide

If the remote control does not work:

- *Check that the batteries still have a charge and are inserted correctly.*

If you cannot get the remote to pair with your Digital Adapter:

- *Make sure your remote can "see" the front of the Digital Adapter during the pairing process.*
- *Make sure you are holding down the SETUP button until the LED Indicator changes from red to green.*

If you cannot get the Digital Adapter remote programmed to your TV:

- *You may not be pressing the "CH^" enough times.*
- *Be sure to push the SETUP button within 5 seconds once your TV turns off.*
- *You may be pressing the "CH^" once the TV has already turned off. Start over and press the button slowly.*
- *Find the small instruction booklet that came with the remote and use those instructions to enter the code for your TV make and model.*

If your VCR is not recording the right channel:

- *The VCR will only record the channel that the Digital Adapter is tuned to. Set your TV and VCR to the proper channel (*Ch 3 or Ch 4*), then use the Digital Adapter remote to tune the Digital Adapter to the channel to be recorded.*

For Additional Assistance: *Please visit www.mediacomcable.com/getdigital or contact customer service at 1-800-578-8697*

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